



# LIMITED WARRANTY FOR TIRES MANUFACTURED BY HUBTRAC

## Limited Warranty Policy

This limited warranty policy is applicable to tires manufactured by LINGLONG TIRE bearing HUBTRAC brand name and complete D.O.T. serial identification number. Subject to the terms and conditions set out herein, LINGLONG TIRE hereby warrants and certifies that tires supplied to its Customer (Buyer) are warranted against failure to complete their satisfactory life as a result of any inherent deficiency relating to workmanship or material.

## Duration of warranty and conditions

- A. The warranty period is limited to a maximum of 6 years (72 months) from the date of manufacture and/or shall terminate once the tread is worn to TWI (Tread Wear Indicator), whichever occurs first.
- B. Before using, any new tire found with appearance deficiency as

stated in item 1 will be replaced with a same new tire at no charge.

C. Tires that have become unserviceable as stated in item 1 shall be compensated in value according to FOB price based on percentage of tread depth remaining.

## What is not warranted ?

Tires that become unserviceable for the following reasons:

- Road hazard injuries or damages caused by obstacles or debris, such as cuts, punctures (whether repairable or not), snags, bruises, tears, abrasions or impact breaks.
- Improper repairs or repairs that have failed.
- Improper inflation or other maintenance abuses.
- Improper application.
- Improper mounting/dismounting or improper balance.
- Mechanical irregularities such as bent wheel assemblies,

misalignment worn or faulty components.

- Accident, corrosion, tire alteration, vandalism, fire, theft or damages cause by nature.
- Damage from over or under inflation, overloading, defective vehicle mechanical conditions.
- Racing, off road use and misapplication
- Ozone or weather cracking or other abuse, misuse, tire alteration, run flat.
- Tire which D.O.T identification number and/or brand name removed intentionally.
- Tires that have been modified after leaving the factory , such as fillers, sealants, balancing substances and external tire treatments or materials of any kind. If the added material is the cause of a failure, a tire will not be accepted for warranty claim.
- Abnormal tread wear resulting from improper installation, wheel misalignment, tire/wheel assembly imbalance, etc.
- Vehicles or tires operated in excess of the rated Work Capacity Factor.
- Additional monetary loss, such as damage of the vehicle or time, etc.

## Compensation under the warranty

Any compensation made pursuant to this warranty shall be according to Invoice FOB price calculated based on percentage of tread remaining.

### EXAMPLE:

If your disabled tire had an original tread depth 8mm and was worn by 4mm, you shall receive 50% compensation according to Invoice FOB price of the same tire.

## To make a claim under this limited warranty

- Present your tires and the original purchase receipt to point of purchase or any LINGLONG TIRE dealer.
- Complete and sign the Claim Adjustment form provided, keep a copy for your records and leave the tire with the dealer to process the warranty claim.

## Owner's obligation

- At the time of purchase, tires must be properly installed with recommended inflation and balanced. Observe rotation and alignment regularly according to recommendations.
- Refer to any authorized LINGLONG dealer or point of purchase for adjustment claim.
- Owner is responsible for service charges and applicable taxes.
- Submit a copy of the original purchase receipt to support the adjustment claim.

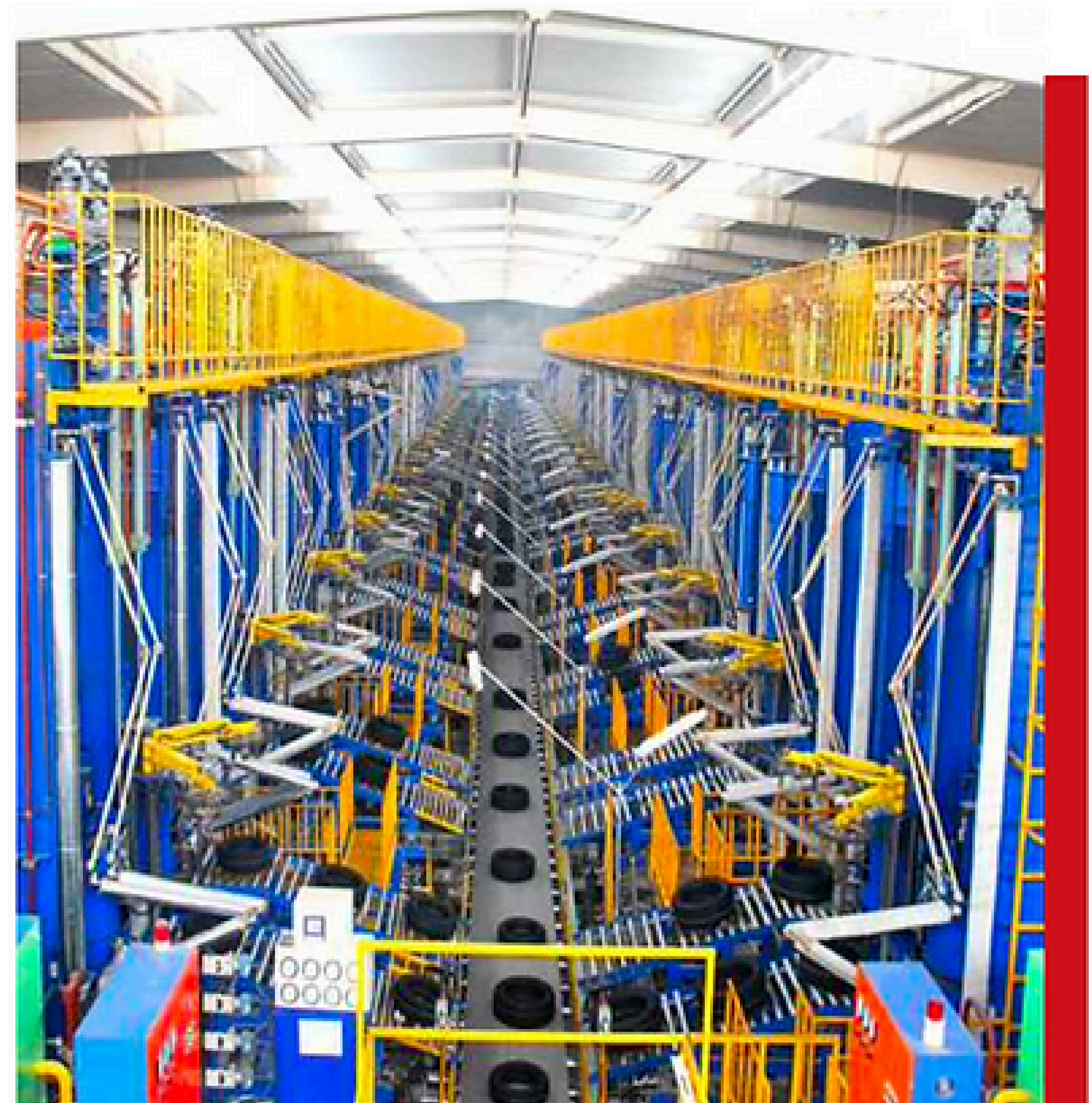
## Dealer's obligation and claim process

- HUBTRAC's authorized dealer or customer (buyer) submit adjustment claim along with a cut-out slice of full DOT serial from the disabled tire, measurements of tread remaining, photos showing tread area as well as damage area, etc. To LINGLONG TIRE to validate and process the adjustment claim.
- Any other information such as VIN(Vehicle Identification Number) or relevant information/material must be submitted if required.

## Tire care and maintenance guide

Tire failure can result in serious damage and/or personal injury. To reduce these risks we recommend the following :

- Maintain proper inflation, do not under or over inflate. Always maintain inflation according to the vehicle manufacturer' s or Linglong's recommendations.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload, refer to load carrying capacity information molded on tire sidewall.
- Avoid spinning, driving over curbs, potholes, obstacles and edges of pavement.
- Never drive with smooth(bald) tires. By law, tires must be replaced when worn to TWI (tread wear indicator).
- Check your tires frequently for any damage such as scrapes, cuts, foreign objects, separations or bulges. If damaged replace it with spare and refer to an authorized dealer.
- Do not drive in excess of permitted speed limits and beyond the maximum specified by tire.
- To achieve proper wear and optimize tread life, tire rotation at regular intervals is recommended.



Automatic hydraulic curing press